

Research Tennis Club — Membership Secretary Report

This financial year RTC moved their membership management to Tennis Australia's My Tennis at <https://my.tennis.com.au/>

With an email of basic instructions sent to members most registrations went fine. Most elected to pay with direct credit to the club's bank account and the remainder used credit card, cash and cheque to pay. The email incorrectly stated that a 3% surcharge was payable but this was not the case. Even though the club paid the 3% I feel it was good value as bank records did not need to be matched with those in My Tennis and this saved a lot of time.

Some members had problems logging in so the membership was done manually, ie an invoice was generated and emailed. The member could then pay using the details on the invoice.

There are many duplicate records in the system and Tennis Australia need to be approached to remove them. I have tried setting them to "Member Deceased" but for some reports and functions the records seem to remain.

The communication facility on My Tennis has not been tried out yet.

3 Month Trial Memberships

There were about 10 trial memberships taken up but only one membership was continued on. One family did not get a key until very late; but a key and membership extension was not enough to encourage them to join.

Membership Statistics

Membership Type	Members	M/Ships		Cost	Sub Total	
			Sold			
Family Membership	91	22	\$	240	\$	5,280
Single Member	77	77	\$	160	\$	12,320
Juniors	38	38	\$	65	\$	2,470
Student/Pensioner	15	15	\$	85	\$	1,275
TOTAL MEMBERS	221				\$	21,345
					Grand Total	

